



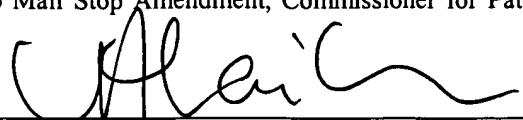
CR 36234

PATENT

I hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

September 19, 2005

Date

  
Ayesha J. Shaikh

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/824,852

Confirmation No. : 9969

Applicants : Simon Jacobs, Derek Krezeski, Guy Druce, Murray Petryshen, Randy Roesler and Warren Cree

Filed : April 2, 2001

Attorney Docket No.: 500744.03

Art Unit : 3623

Customer No. : 27,076

Examiner : Beth Van Doren

Title : ENTERPRISE SCHEDULING SYSTEM FOR SCHEDULING MOBILE SERVICE  
REPRESENTATIVES

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

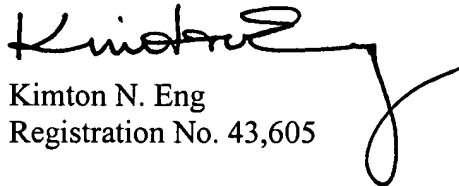
In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449 (copies of the cited references, as required under 37 C.F.R. § 1.98, are enclosed). Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicants' duty to disclose all information they are aware of which is believed relevant to the examination of the above-identified application, applicants believe that their invention is patentable.

A fee of \$180 is submitted in accordance with 37 C.F.R. § 1.97(c). The Commissioner is authorized to charge any other fees which may be required, or credit any overpayment to Deposit Account No. 50-1266. A duplicate copy of this sheet is enclosed.

Please acknowledge receipt of this Supplemental Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP

  
Kimton N. Eng  
Registration No. 43,605

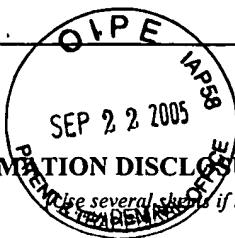
KNE:ajs

Enclosures:

- Postcard
- Check
- Fee Transmittal Sheet (+ copy)
- Copy of Supplemental Information Disclosure Statement
- Form PTO-1449
- Cited References (10)

1420 Fifth Avenue, Suite 3400  
Seattle, WA 98101  
Telephone (206) 903-8800  
Facsimile (206) 903-8820

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FORM PTO-1449  
(REV.7-80)U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICE

## INFORMATION DISCLOSURE STATEMENT

ATTY. DOCKET NO.  
500744.03APPLICATION NO.  
09/824,852APPLICANT(S)  
Simon Jacobs et al.FILING DATE  
April 2, 2001GROUP ART UNIT  
3623

## U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	AA	5,168,451	12/01/92	Bolger	364	436	
	AB	5,355,511	10/11/94	Hatano et al.	455	11.1	
	AC	5,428,546	06/27/95	Shah et al.	364	449	
	AD	5,532,702	07/02/96	Mintz	342	463	
	AE	5,636,122	06/03/97	Shah et al.	364	449.1	
	AF	5,758,313	05/26/98	Shah et al.	701	208	
	AG	5,904,727	05/18/99	Prabhakaran	701	208	
	AH	5,922,040	07/13/99	Prabhakaran	701	117	
	AI	6,633,900 B1	10/14/03	Khalessi et al.	709	202	
	AJ						

## FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
	AK	DE195 39 662 C2	10/02/97	Germany			X	
	AL							
	AM							
	AN							
	AO							

## OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)

AP	
AQ	
AR	

EXAMINER

DATE CONSIDERED

\* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).

Effective on 12/08/04



# FEE TRANSMITTAL SHEET (FY 2005)

Applicant claims small entity status (see 37 C.F.R. 1.27)

## METHOD OF PAYMENT (Check One)

The Director is hereby authorized to charge any additional fee required under 37 C.F.R. §§ 1.16 and 1.17 and 1.136(a)(3) and credit any over payments to Deposit Account No. **50-1266**; Deposit Account Name: **DORSEY & WHITNEY LLP**.

Check Enclosed.

### Extra Claim Fees

Current Claims	Prior	Extra	Fee	Fee Paid
Total	-	20	=	x \$ = \$
Ind.	-	3	=	x \$ = \$
Multiple Dependent Claims			x \$	= \$
				<b>Subtotal (Extra Claims) \$ 0</b>

### Petition Fee Under 37 CFR 1.17(f), (g), & (h)

Enclosed is a Petition filed under 37 CFR as indicated below:

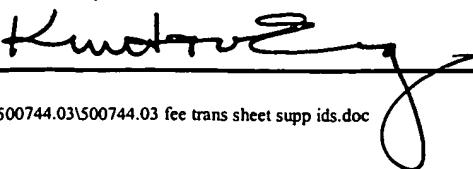
<input type="checkbox"/> Petition Fee under 37 CFR 1.17(f)	<b>Fee \$400</b>
§ 1.53(e) to accord a filing date.	
§ 1.57(a) to accord a filing date.	
§ 1.182 for decision on a question not provided for.	
§ 1.183 to suspend the rules.	
§ 1.378(e) for reconsideration of decision on petition refusing delayed payment of maintenance fee in expired patent.	
§ 1.174(b) to accord a filing date to an application under § 1.740 for extension of patent term.	
<input type="checkbox"/> Petition Fee under 37 CFR 1.17(g)	<b>Fee \$200</b>
§ 1.12 for access to an assignment record.	
§ 1.14 for access to an application.	
§ 1.47 for filing by other than all inventors or person not the inventor.	
§ 1.59 for expungement of information.	
§ 1.103(a) to suspend action in an application.	
§ 1.136(b) for review of a request for ext. of time when § 1.136(a) not avail.	
§ 1.295 for review of refusal to publish a statutory invention registration.	
§ 1.296 to withdraw a req. for pub. after notice of intent to publish issued.	
§ 1.377 for review of decision refusing to accept a maintenance fee filed prior to expiration of a patent.	
§ 1.550(c) for request for ext. of time in <i>ex parte</i> reexam. proceedings.	
§ 1.956 for request for ext. of time in <i>ex parte</i> reexam. proceedings.	
§ 5.12 for expedited handling of foreign filing license.	
§ 5.15 for changing the scope of a license.	
§ 1.5.25 for retroactive license.	
<input type="checkbox"/> Petition Fee under 37 CFR 1.17(h)	<b>Fee \$130</b>
§ 1.19(g) to request documents in a form other than provided in this part.	
§ 1.84 for accepting color drawings or photographs.	
§ 1.91 for entry of a model or exhibit.	
§ 1.102(d) to make an application special.	
§ 1.138(c) to expressly abandon an application to avoid publication.	
§ 1.313 to withdraw an application from issue.	
§ 1.314 to defer issuance of a patent.	

Submitted by:

CUSTOMER NUMBER <b>27,076</b>	DORSEY & WHITNEY LLP	1420 Fifth Avenue, Suite 3400 Seattle, WA 98101-4010 (206) 903-8800 phone / (206) 903-8820 fax
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Name: Kimton N. Eng

Reg. No.: 43,605

Signature: 

Date: **9/19/05**